NATIONAL MARROW DONOR PROGRAM® BE THE MATCH®

PATIENT OUTREACH PROGRAM

Our goal is to partner with you to reduce barriers and increase patients' access to life-saving cellular therapy. Through our Patient Outreach Program, Patient Navigators are connecting with patients early to help reduce non-medical barriers to transplant as soon as possible.

HOW DOES THE PATIENT OUTREACH PROGRAM WORK?

1. After a preliminary search, we send the patient a Package of Hope that includes a pen and journal to take notes or document their journey and a list of our resources.
2. In addition to the support the patient is receiving from their transplant team, our Patient Navigators will contact the patient to assess for barriers they are facing and provide information, education and referral to resources.

What has your doctor told you about possible treatment options?

What are you most worried or concerned about?

Who's supporting you during this time?

3. Based on the patient's needs, we offer complimentary services, both in English and Spanish, to best address those needs.

Have ideas on how we could partner with your transplant center or have questions about this program?

Please contact

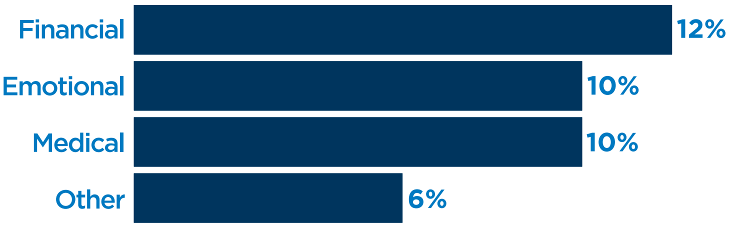
connect@nmdp.org

EARLY PATIENT OUTREACH HELPS REMOVE BARRIERS TO TRANSPLANT

Patient Navigators can help address non-medical barriers through counseling services by answering questions about diagnosis and connecting patients with other transplant patients for peer support. We also provide educational materials, financial assistance and support in finding clinical trials.

If patients have specific treatment questions, we refer them to their transplant team for further assistance. By providing these services and working with the transplant center, our Patient Navigators are able to assist in providing optimal support for patients when they need it most.

Barriers to Transplant Reported by Patients



Patient Assistance funds awarded in 2020 to those patients reached via Patient Outreach: **$376,835**

> *Without this organization I believe my transplant and recovery would have looked very different. My husband and I took advantage of almost everything that was offered. Talking to others survivors before my transplant was the most valuable. Going into the transplant we felt very informed and that took a lot of fear away."*
>
> —Transplant recipient

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MatchSource® Process Update:

EFFECTIVE 11/12

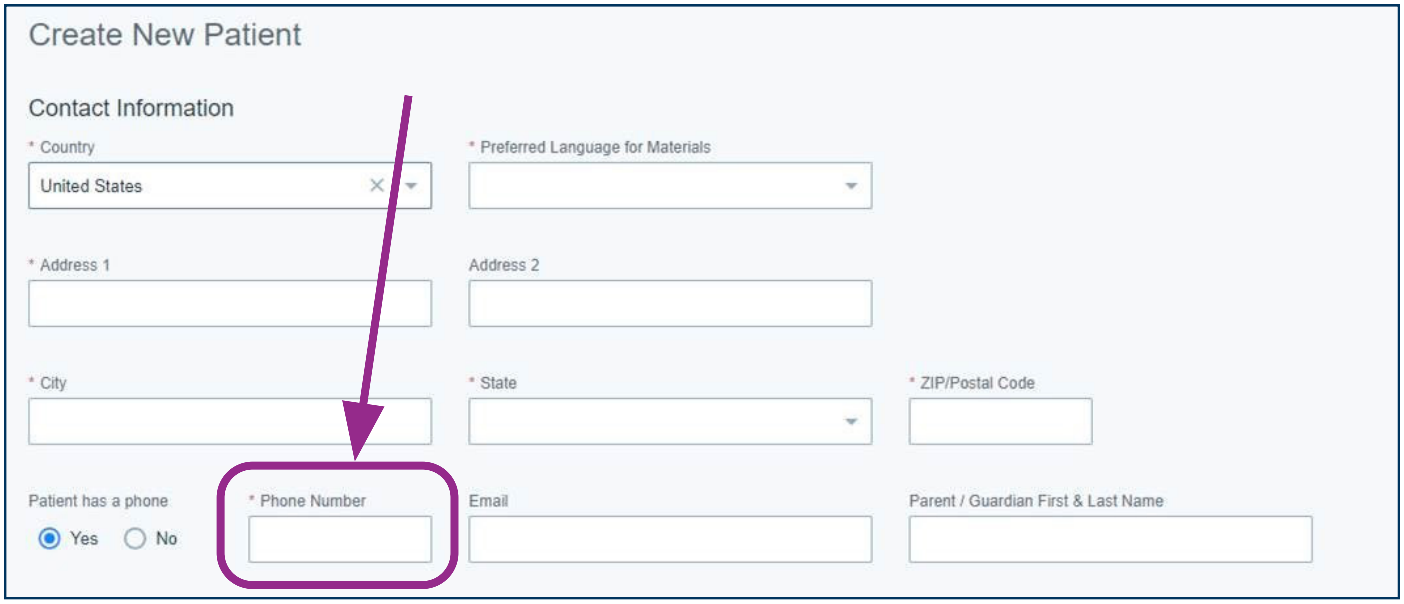
We want to call out a change you will see when entering your patient's information into ***Match**Source*®:

If you have a phone number available for your patient, **the patient's phone number is required at patient entry**.

It is imperative that you ensure the phone number entered is accurate so that your patient can be more informed of free supportive non-medical services that can aid in their care.

What this means for Patient Outreach Program: Our navigators will face no delay in being able to outreach to patients to assess for barriers and provide information, education and referral to resources.

What this means for Transplant Centers: Starting at preliminary search your patients will have assistance and resources to navigate their non-medical barriers to transplant.



Create New Patient

Contact Information

* Country: United States
* Preferred Language for Materials
* Address 1
Address 2
* City
* State
* ZIP/Postal Code
Patient has a phone: ● Yes ○ No
* Phone Number
Email
Parent / Guardian First & Last Name