Path of a Product Through the Workup Process

Susie Sturbaum, Be The Match
Jeni Newman, Be The Match
Disclosures

The following faculty and planning committee staff have no financial disclosures:

<table>
<thead>
<tr>
<th>Name</th>
<th>Institution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Susie Sturbaum</td>
<td>NMDP / Be The Match</td>
</tr>
<tr>
<td>Jeni Newman</td>
<td>NMDP / Be The Match</td>
</tr>
<tr>
<td>Jaime Santi</td>
<td>NMDP / Be The Match</td>
</tr>
</tbody>
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Learning objectives

At the conclusion of this session, attendees will be able to:

• Explain the rationale behind critical steps in the product pathway from workup request to collection.

• Analyze ways to effectively facilitate delays that can impact the product pathway.
Our patient
TC Submits the Workup Request
Our donor
Path of a Product

- Workup Request Received
- Workup Plan received
- Info Session
- Physical Exam
- Clearance (Eligibility/Suitability)
- Patient begins prep regimen
- Collection
Outreach to the donor
Can’t do requested dates
What Would You Do?

- Confirm possible availability with the AC.
- Immediately go to the CM/TC to find out what they want next?
- Check with the donor to confirm what dates he could do?
Date Negotiation
COUNCIL MEETING: Sharing Our Passion For Life

Challenges

• Capacity at local AC/CCs
• Scheduling w/ donor
• Family dynamics
• Finances
• Transportation
• Weather

Resources

• Other network centers (travel)
• Offer letters to professors/advisors
• Donor Services Liaisons
• AC/CC Liaisons
Workup Plan Received
Patient Update
Path of a Product

- Workup Request Received
- Workup Plan received
- Info Session
- Physical Exam
- Clearance (Eligibility/Suitability)
- Patient begins prep regimen
- Collection
Info Session
What Would You Do?

- Try to contact him again via text, call, email.
- Inform Case Manager right away.
- If no response have a colleague reach out to him? With a different number?
Challenges

- Donor not responsive.
- Possible impact to PE date.
- Is the donor really committed?

Resources

- Another colleague w/ a different number.
- Donor’s contacts in their file.
- Be tenacious and call in the evening.
2nd Scheduled Info Session
Path of a Product

- Workup Request Received
- Info Session
- Clearance (Eligibility/Suitability)
- Collection

- Workup Plan received
- Physical Exam
- Patient begins prep regimen
TC asks for itinerary before confirming prep
Physical Exam
What Would You Do?

Just repeat testing, inform CM later & cross your fingers nothing happens.

Inform CM about lab testing & obtain approval for the extended medical. Discuss possible suitability issue.
PE Problems...
Challenges

• Marrow only now needs info session for marrow
• Capacity issue w/ CC
• Auto units

Resources

• AC/CC liaison
TC Communication
Path of a Product

1. Workup Request Received
   - Workup Plan received
2. Info Session
3. Clearance (Eligibility/Suitability)
   - Physical Exam
   - Patient begins prep regimen
4. Collection
Suitability & Eligibility Received
What Would You Do?

1. Do nothing until Scott returns.
2. Inform the Case Manager about impending travel.
3. Tell Scott not to go…
Eligibility Changed!

- Zika Assessment
- Declaration of Eligibility
- DEHR (Donor Eligibility History Report)
- SUMN (Statement of Urgent Medical Need)
- Appropriate Attachments (A2, B, C, D)
- Amend the HHSQ to add a Malaria risk
Accept?
Finally…
What Will You Do?
Evaluation Reminder

Please complete the Council Meeting 2017 evaluation in order to receive continuing education credits and to provide suggestions for future topics.

We appreciate your feedback!
What Will You Do?

Pick up the phone.

Share w/ a colleague back at the office.

Remember- there’s always two sides to the story…

All of the above!