Emotional Intelligence
Friday, November 10, 2017
2:30 p.m. – 3:30 p.m.

Speakers
Karl Mulle, BA, M.Div., M.A.C.P.

Session Objectives
At the conclusion of this session, attendees will be able to:

1. Identify how emotions and thoughts work together to influence our actions.
2. Learn how to increase people’s engagement by meeting core emotional needs.
3. Practice cognitive and behavioral strategies for managing emotions intelligently.

Conflict of Interest/Financial Disclosure
The planners and speaker(s) have disclosed the following financial relationships and/or conflicts of interest:

<table>
<thead>
<tr>
<th>Jackie Foster, MPH, RN, OCN</th>
<th>Pfizer – Stock (spouse)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Karl Mulle, BA, M.Div., M.A.C.P.</td>
<td>None</td>
</tr>
<tr>
<td>Lara Rauchwarter</td>
<td>None</td>
</tr>
<tr>
<td>Brandon Knez</td>
<td>None</td>
</tr>
</tbody>
</table>