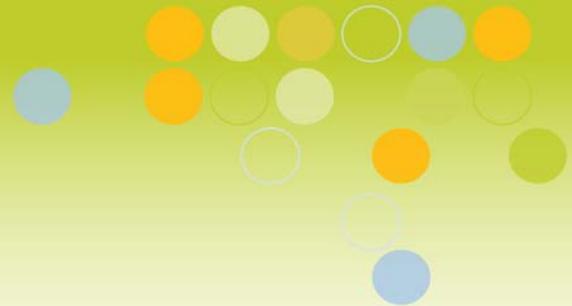


COUNCIL MEETING 2015

Sharing Our Passion for Life



Education Sessions Descriptions

ACTIVE Records: Good Documentation Practice

Learn the regulatory requirements and industry best practices for Good Documentation Practices: documentation that is ACTIVE: Accurate/Complete/Timely/Indelible/Version controlled/Error corrected. This session will include attendee participation with real life examples that apply to a regulated environment.

Advancing Donor and Cord Blood Selection Practices

This interactive search strategy session will include case studies, allowing attendees to explore and practice advanced topics in donor and cord blood selection with an emphasis on using web tools to aid in search strategy practices.

The Answer is CLear: Learn Three Ways to Improve Your SOPs

Receive an introduction on Standard Operating Procedure (SOP) writing strategies designed to support your success. Learn how applying the principles of Chunking, Labeling, and Relevance will make your SOPs easy to use, understand, and search.

Ask Regulatory: You Have Questions, We Can Help

Bring your regulatory compliance questions to this session hosted by the NMDP/Be The Match Regulatory Compliance staff. Ask questions on multiple topics and bring back ideas to improve compliance within your facility.

The Auditors Are Coming! Are You Prepared?

Hear an overview of the NMDP/Be The Match Regulatory Compliance Audit Program, including its scope and areas of focus. Attendees will be given information on best practices for audit preparation. The session will include an opportunity for attendees to ask questions of auditors.

Balancing the Equation Between You and Your Donor

Step into the lab for an introductory course on the “organic elements” necessary for positive donor conversations. We’ll review phone etiquette, establishing rapport and reacting effectively in initial conversations with donors.

Be the Meeting Hero Your Organization Needs

Most people think they know how to run an effective meeting, and yet far too many meetings fall short. In this session, you’ll learn the most important actions you can take to be sure your meetings are productive and engaging.

Breaking Bad News

Effective communication helps you connect with others, collaborate and share information. Communication can be challenging, however, when bad or serious news needs to be shared. Learn communication strategies to improve how you communicate bad or serious news in your professional and personal life.

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Caring for the Psychosocial Health Needs of BMT Caregivers

The importance of the HCT caregiver is essential. Most transplant centers require patients to have a 24/7 caregiver for a minimum of 100 days after allogeneic HCT. In this session, three caregivers and an HCT Clinical Social Worker will discuss the caregiver experience including challenges, rewards, resources, and signs of caregiver distress, recent research on the impact of the HCT process on caregivers. And coping strategies for maintaining caregivers' own health and well-being. You will also learn how NMDP/Be the Match supports caregivers through the Caregiver's Companion and Parent's Companion Programs.

CARs on the Road to a Cure

This session will provide an introduction and background on the development of the technology used to create Chimeric Antigen Receptor (CAR) engineered T Cells as well as a review and compare several recent clinical trials.

Considerations for Donor Selection Beyond 5 Locus Matching

Learn about considerations for donor selection outside of the typical five HLA loci. Hear how additional factors, such as DPB1 matching, donor KIR, and non-HLA factors such as donor age, sex, blood type, and CMV status can impact HCT and be used to optimize donor selection.

Cooperative Interchange of Current Industry Practice in HPC, Apheresis Collection

A panel of subject matter experts in peripheral blood stem cell collection will discuss current industry practice. This presentation will include the panel's responses to questions and comments posed by the network, case studies and a question and answer session.

Cooperative Interchange of Current Industry Practice in HPC, Marrow Collection

Hear from a panel of experts in marrow collection about current industry practices. This presentation will include the panel's responses to questions and comments posed by the network, case studies, and a question and answer session.

Diagnosis to Infusion: A Patient's Journey

Hear a basic overview of the common diseases treated by allogeneic transplantation as well as insight into the patient experience and treatment leading up to transplantation. This interactive session will address questions from the most basic to the most complex.

Exploring the NMDP/Be The Match Network

When we think of our own organizations, it's natural for us to think that we are at the center and other organizations revolve around us. This session will explore the NMDP/Be The Match network: what it means, who is in it and how we work together for the common benefit of our donors and patients.

From Patient to Survivor: Implementing Post-Transplant Care Plans

Explore the development and implementation of patient-centered survivorship care plans. A physician with expertise in survivorship care, a transplant recipient, and a member of the Health Services Research Program will discuss: 1) Commission on Cancer requirement for all cancer patients to receive a survivorship care plan; 2) Transplant center challenges and solutions for coordinating appropriate long-term care; 3) Transplant recipient experience with survivorship care; and 4) Results from the *Individualized Care Plans for HCT Survivors* qualitative study (conducted by the CIBMTR HSR Program and RCI BMT). Session participants will have an opportunity to share their own experiences with survivorship care plans.

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Getting Things Done: How to Plan and Prioritize Your Day

This session is back by popular demand! Have you ever noticed that a handful of people in the office seem to get a large volume of work done, and you never see them sweat? What are the secrets of these highly productive people and how can we learn the techniques that turn overwhelm into wellbeing and mental chaos into a steady flow of productive actions? Learn how to take back control of your life and career, get organized and get it all done!

Globally Consistent Product Labeling: USA and International Strategy

Hear about current progress toward globally consistent product labeling, including ISBT 128 implementation for labeling of NMDP/Be The Match products in the United States, and about efforts throughout the world. In addition to the ISBT 128 unique product identifier, get introduced to the revolutionary "GRID," or Global Registration Identifier for Donor, which produces a standard identification format for donors and listed cord blood units throughout the world.

Guts, Grace and Gumption: Seven Practices of Extraordinarily Resilient Leaders

Many leaders working within complex systems would agree that anything can and will happen on any given day. Resilience proves to be one of the most valuable leadership characteristics. Leadership resilience has a quality of transformation to it—it is about becoming better as a result of adversity. This session introduces leadership resilience and illuminates practices that strengthen resilience as a "go to" leadership response.

Health Care Economics and HCT

This session will discuss health care economics in the current reimbursement environment – the costs of cancer care and HCT, the impact on patients and families and the value that payers are looking for from their investment in the health care system.

HLA for the Rest of Us

Unravel the jumble of letters and numbers that is HLA and get down to the basics of what HLA is, why it matters, and how to communicate HLA to donors, patients and the general public. This session will be interactive and is intended for non-expert HLA attendees.

Immunogenetic Research at the NMDP/Be The Match: Putting it into Practice

The Immunogenetic Operations and Research department conducts research to improve the search for an unrelated donor, and donor selection. Learn about the various research projects and learn how to apply the findings in your work. Specific projects include:

- DPB1 T cell Epitope permissive matching analysis among potential 10/10 donors
- Registry efforts to improve success of unrelated donor searching for African-American patients
- Using a patient's HLA genotype frequency to inform search prognosis

It's All Relative: Challenges and Solutions of Related Donor Transplants

Families are complicated; they can be spread all over the world and include unique dynamics. Because of this, transplant centers face many challenges while trying to coordinate related donor transplant activities. These challenges can take a toll on transplant center staff and require creative problem solving. In this session, explore new ways in which NMDP/Be The Match can help support related transplant programs.

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Leveraging Lean & Quality Systems – A Roundtable and Benchmarking Opportunity

Quality and continuous improvement have many different names, approaches and methodologies. Given the growing trends in transplant and health care, many organizations are implementing programs to serve customers better, while reducing time or cost and enhancing the workplace climate. Enjoy a brief overview of these types of programs, learn from your peers who have found success with these tools, and have our panel answer your questions.

Looking After the Family: Care and Management of Related Donors

This session will review current and ongoing research in the CIBMTR and NMDP/Be The Match on topics related to the care and management of the related donor. This will include updates on the NIH-funded RDSafe study, a prospective study including pediatrics, adults and older adults, which is investigating both clinical and HRQoL factors related to their experience. We will also review the ethical and regulatory issues surrounding related donor care, drawing in part on the results from a recent CIBMTR Donor Health and Safety Working Committee survey.

Post-Transplant Infectious Complications and the Role of Cellular Therapy

The session will start with an overview of post-transplant infectious complications and the conventional therapies used for treatment. Additional discussion will center on the use of donor-derived (or 3rd party) cytotoxic T lymphocytes to treat infections and infection-induced lymphoproliferative disorders.

Spirituality in Adolescent and Young Adult Transplant Recipients

When spiritual needs are met, patient satisfaction is higher and health outcomes are improved. Spiritual concerns are a significant source of psychosocial distress for adolescent and young adult (AYA) patients. Learn about the AYA HCT patient experience of spiritual distress, the effect on health outcomes, and strategies to improve spiritual care. This session will include presentation by a spiritual care professional and panel discussion with AYA HCT recipients.

Taking the Confusion Out of CTLs

Cytotoxic T Cells (CTLs) – more requests are being made of donors to give whole blood to grow these cell lines, but are we prepared to answer our donor's questions about them? What are the benefits to the patient? How do we manage some of the more confusing aspects of the process, like timing and pending eligibility, at the donor center? Learn from both a DC coordinator and a TC coordinator what CTLs mean for both donors and patients in what will likely be an increasing trend in the future.

The Use of Cord Blood: Past, Present and Future

Since the first umbilical cord blood transplantation almost 30 years ago in a Fanconi's anemia patient, more than 30,000 cord blood transplants have been performed worldwide. This session will present the evolution of cord blood applications and practices and its impact on patient outcomes, as well as the future implications and uses for disorders other than blood cancers.

Understand the Donation Process from the Donor's Perspective

What is the donation experience like? What happens when donors find out their donation is put on hold or cancelled? What does it mean when a donor is unavailable? Hear first-hand from a panel of donors and other people involved in the donation process to help transplant centers understand the process so they can better educate the patient.

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Voice of the Customer: The Member-to-Donor Journey

This interactive session will address the critical touch points in the member-to-donor journey. Diving into these donor and member touch point responses will help us recognize the voice of our members and donors and identify key personas. Understanding these personas allows us, the network, to create a common language and work together to identify solutions critical to our future successes and ultimately improve donor availability.

What's in the Bag? (Cell Component Apheresis)

Take a deeper look at the contents within a peripheral blood stem cell collection bag. Learn about the subsets of white blood cells (WBC), hematopoietic cell mobilization strategies and stem cell graft requirements.

What's Up Doc? Your Questions Answered by the Experts

This is a continuation of last year's What's Up Doc? session. Do you have MORE questions about the donation and transplant process? Do you wonder why and how medical issues impact donor or recipient safety? When counseling donors, are you often asked difficult questions and wish you had additional knowledge and a more in-depth understanding to respond? This interactive session with the physicians will provide an opportunity to have those complex questions and issues addressed.