

## Welcome to the Council Advisory Group (CAG) Corner!

We are pleased to share this quarterly CAG news. It is our hope that the CAG Corner may serve as a reminder that the Council Advisory Group is here for you! Whether you are seeking operational support, Be The Match (BTM) policy clarification, an opportunity to drive process improvement or share best practices, the CAG can help. We welcome all feedback, big and small, from our valuable network partners. Thank you for reading!

*Cindy Albert, Chair and Megan Lubitz, Vice-Chair*

### Who We Are

We are an advisory group comprised of partners from within NMDP/BTM's network and are your direct line of communication to NMDP/Be The Match leadership and Board of Directors.

### What We Do

We work to identify opportunities for improvement in network operations, assist in resolution of issues posed by Council Members and Network Stakeholders, and provide input into the content of the annual meeting (The ONE Forum).

## CAG NEWS

- We are excited to share that a CAG-led abstract on the Implementation of the Donor Mental Health Assessment Questionnaire submitted to TCT has been accepted as an Oral Presentation for the Feb. 2022 meeting! Stay tuned for more information in the next CAG Corner!
- CAG continues to support the Marrow Collection Program Alliance with assistance in development of interview questions for key bone marrow harvest physician partners.
- We partnered with BTM Member Engagement team to sponsor the quarterly Best Practice/Knowledge Sharing education session on "Kit Return to Confirmation" in October and are planning the next session on "Large University Events" for January 2022.
- The CAG is actively developing FY22 Goals to optimally support key BTM strategic initiatives and looks forward to sharing those in the next CAG Corner.

## CAG FY21 GOALS

### DONOR EXPERIENCE

Provide education and awareness to address and effectively manage donor mental health issues (multi-year initiative and goal)

### OPTIMIZE STRATEGY TO GROW & DIVERSIFY REGISTRY

Leverage CAG as a communication pathway for the entire network by providing counsel and feedback communication resources to effective channels and updates to processes and systems

### AWARENESS & IMPACT

Increase service to the Network through awareness of the CAG and its positive impact to patients and donors, as well as awareness to service deliverables of BTM overall



**We want to hear from you!**

*How can the Council Advisory Group help you? Please email [CAG@NMDP.org](mailto:CAG@NMDP.org)*