

Welcome to the Council Advisory Group (CAG) Corner!

We invite you to read through our first quarterly CAG Corner, which includes a CAG overview, highlights of our FY20 accomplishments and ongoing progress updates on our FY21 goals. We hope the CAG Corner will serve as a reminder that the CAG is here for you! Whether you are seeking operational support, National Marrow Donor Program® (NMDP)/Be The Match® policy clarification, an opportunity to drive process improvement or share best practices, the CAG can help. We welcome all feedback, big and small, from our valuable Network partners. Thank you for reading!

Hope Guidry-Groves, Chair and Cindy Albert, Vice-Chair

Who We Are

We are an advisory group comprised of Network partners who work directly with NMDP/Be The Match leadership to share your ideas and address your concerns.

What We Do

We work to identify opportunities for improvement in Network operations, assist in resolving issues posed by Council members and Network stakeholders, and provide input into the content of The ONE Forum annual meeting.

Watch this [short video](#) to learn how the Council Advisory Group can help you.

FY21 GOALS

DONOR EXPERIENCE

Provide education and awareness to address and effectively manage donor mental health issues (multi-year initiative and goal)

OPTIMIZE STRATEGY TO GROW AND DIVERSIFY REGISTRY

Leverage the CAG as a communication pathway for the entire Network by providing feedback, communication resources, and updates to systems and processes.

AWARENESS AND IMPACT

Increase service to the Network through awareness of the CAG and its positive impact on patients and donors, as well as awareness of other NMDP/Be The Match service deliverables.

FY20 ACCOMPLISHMENTS

- Presented the CAG Poster at AABB 2020: "Aligning Advisory Group Goals with the Parent Organization Improves Network Relations and Services and Drives Innovation"
- Collaborated with Donor Services and Medical Services to create Mental Health Assessment Questionnaire and COVID-19 Info Sheet for Donors
- Participated in "Let's Talk About It - Talking with Donors in a Time of Unrest" webinar
- Established better communication and regular meetings between NMDP ME3 Leaders and Network Partner Leaders, including task forces and initiatives to address ongoing issues and concerns

We want to hear from you!

How can the Council Advisory Group help you? Please email CAG@NMDP.org