



Patient Financial Assistance

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Presenter

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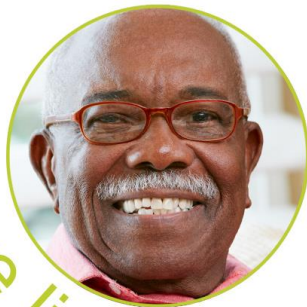


Mission

We save lives through cellular therapy.



We save lives through cellular therapy.



Our Vision

Democratize Cell Therapy

Equal Outcomes **for All**



DOUBLE
service level



25% INCREASE
event-free survival (EFS)



DOUBLE
equality



50% INCREASE
volume



Background

Patient financial assistance exists to help our patients overcome barriers to transplant and provide financial support during their transplant journey.

Our goal

We want all patients to have equal access to financial assistance and we want to be good partners to our transplant centers so we listened to your feedback and have reinvented our financial assistance program

The improvements that we've made will allow us to help more patients while simplifying the application process

Threshold:
20 Centers

Target:
30 Centers

Maximum:
40 Centers

Our 2020 goal:

Expand use of patient assistance programs to transplant centers that currently use no grant programs or post-transplant grants only.

Poll #1

What is your role at your center?



Poll #2

Have you used our
patient financial
assistance previously?



Overview of what's new

Process changes

Simplified application process

New payment options for patients

No pre-approval application for Search Assistance Funds

Applications can be submitted by NMDP patient navigators

Expanded financial assistance available for pre-transplant patients

Assistance given on a sliding scale based on need

Overview of what's new

Application changes

Applications submitted online instead of fillable PDF/email

All current grants are condensed into one application

Recipient ID is now required for applications

What's new with the process

A new simplified application process

- One application for all financial assistance



Old applications



BE THE MATCH®

The John and Caryn Camiolo Survivorship Grant

For medication and clinical expenses

The John and Caryn Camiolo Survivorship Grant is generously funded by John and Caryn Camiolo, through Be The Match Foundation®. This grant helps eligible transplant recipients/families who have **medication and clinical costs** related to bone marrow transplant survivorship care (post 1 year).

Transplant recipients must currently meet **all** of the following eligibility requirements:

- 1) Must be living in the United States.
- 2) Had an unrelated transplant facilitated through the NMDP/Be The Match®.
- 3) Transplant was twelve (12) months, or longer from date of application.
- 4) Has chronic Graft-Versus-Host Disease (cGVHD) and must pay copay and medication costs.
- 5) Currently being seen at the transplant center BMT clinic at least once a month.
- 6) Net monthly household income is at or below 500% of the Federal Poverty Guidelines.

# of persons in household	All states (except AK & HI), PR and DC	Alaska	Hawaii
1	\$5,000	\$6,300	\$5,800
2	\$6,800	\$8,600	\$7,900
3	\$8,700	\$10,800	\$10,000
4	\$10,500	\$13,000	\$12,000
Each additional person	\$1,800	\$2,300	\$2,000

- 7) Application is verified and submitted by the transplant center/BMT clinic team.

Important things to know about applying for this financial assistance survivorship grant:

- 1) Receiving financial grants can negatively impact other forms of assistance you may have. Speak with your social worker if you are not sure if this affects you.
- 2) This survivorship grant can be requested once per eligible transplant.
- 3) Complete the application thoroughly - missing information will cause delays or denial.
- 4) Funding limited, so approval cannot be guaranteed - regardless of eligibility.
- 5) The transplant center representative, who sends in the application, will be notified of the decision - usually within fifteen (15) business days.
- 6) Once approved, payment will be mailed through the US Postal Service, usually within fifteen



BE THE MATCH®



Transplant Support Assistance (TSA) Grant

For allogeneic transplants facilitated through NMDP®/Be The Match®

The TSA grant is available thanks to Be The Match Foundation®

To be eligible for TSA, recipients must meet all of these requirements:

1. Has been living in the United States.
2. Had full allogeneic transplant through NMDP/Be The Match (excludes DLI, boost, etc).
3. Transplant was within the last twelve (12) months.
4. a) Household monthly net (take-home) income is within the income cap below:

Number in household	All states (except AK & HI), incl. DC & PR	Alaska	Hawaii
1	\$5,000	\$6,200	\$5,700
2	\$6,700	\$8,400	\$7,700
3	\$8,500	\$10,600	\$9,700
4	\$10,125	\$12,700	\$11,700
Each additional person	\$1,800	\$2,250	\$2,100

- b) And household income doesn't exceed household costs by more than \$200 a month.

5. The transplant center representative affirms eligibility and submits application by email: patientgrants@nmdp.org or fax: 763-406-8169.

Important things to know about applying for a TSA grant:

1. Receiving a financial grant can negatively impact other forms of assistance you may have. If you are not sure if you will be affected, speak with your social worker.
2. TSA can be given once within the first twelve (12) months after an eligible transplant.



BE THE MATCH®

Old applications

As of July 17th we will no longer accept paper applications.



Submit Reset Form Save

Drs. Jeffrey and Isabel Chell Clinical Trials Travel Grant

With funding from Be The Match Foundation®, the National Marrow Donor Program®/Be The Match® provides financial help for patients (blood disorders/cancers), who need help paying the cost to travel for clinical trials. The **Drs. Jeffrey and Isabel Chell Clinical Trials Travel Grant**, in partnership with the *Jason Carter Clinical Trials Program*, helps qualified patients with the following travel costs:

- Patient and companion air travel: booked by dedicated travel agents
- Ground transportation: Gas/parking, and public/mass transit (bus/train/cab/etc.)
- Accommodations: hotel, temporary housing and incidentals

Eligibility Requirements

- Patient must live in the United States (either resident or citizen).
- Patient has been diagnosed with a blood disorder or blood cancer, for which a clinical trial is a primary or independent treatment focus at this time.
- Medical team confirms clinical trial eligibility and planned participation, and submits application.
- Trial is included in the **Jason Carter Clinical Trials Program**: jasoncarterclinicaltrialsprogram.org
- Meets minimum travel cost requirements (see question 5 below).
- Household monthly net (take-home) income is within the income limits shown in this table:

# of persons in household	All states (except AK & HI), PR and DC	Alaska	Hawaii
1	\$3,015	\$3,765	\$3,465
2	\$4,060	\$5,073	\$4,668
3	\$5,105	\$6,380	\$5,870
4	\$6,150	\$7,688	\$7,073
Each additional person	\$1,045	\$1,307	\$1,203

To see if the patient is likely to be eligible, answer these questions before completing the application*:

1. Does the patient have a blood disorder or blood cancer? ☐ Yes ☐ No



Submit Save Reset form

Family Typing Grant – helps pay typing costs of first-degree relatives

A) - NMDP Recipient ID _____ Name _____

Date of birth _____ Sex ☐ Male ☐ Female Living in the U.S. ☐ Yes ☐ No

(Peds only) Parent/guardian name _____

Address _____

Phone number _____ Email address _____

B) - Indicate patient's insurance coverage for each of the following:

Typing of relatives ☐ Covered ☐ No coverage ☐ Limited – explain: _____

Unrelated donor search ☐ Covered ☐ No coverage ☐ Limited – explain: _____

Transplant ☐ Covered ☐ No coverage* ☐ Limited – explain: _____

*If not covered for transplant, explain how transplant will be paid: _____

Primary insurance company name _____ Issuing state _____

Insurance type - check one:

☐ Medicaid – managed care ☐ Medicaid – state ☐ Medicare – Advantage ☐ Medicare – Standard

☐ Private/commercial ☐ Tricare

☐ Not insured: ☐ Coverage/auth pending ☐ TC charity care ☐ Other, explain: _____

Group number _____ Plan number _____ Individual policy number _____



New application



Patient Financial Assistance Application

Financial assistance is available for patients who have been diagnosed with a blood cancer, blood disorder or immune deficiency and are being seen at a U.S. transplant center or hospital. The patient must fall into one of the four categories to apply for financial assistance:

1. The patient is pre-transplant and has a formal search through the Be The Match/National Marrow Donor Program (NMDP) registry
2. The patient had a transplant facilitated through the Be The Match/NMDP
3. The patient is enrolled or in the process of enrolling in a clinical trial

OR:

4. The transplant center needs financial assistance or reimbursement for search activity (related, unrelated or patient typing)

Helpful tips:

- Your progress will be saved automatically. To resume where you left off click the same link.
- You must return to the application on the same browser on the same computer.
- You can have one application in progress at a time.
- Once you submit the application you cannot make edits.

The financial assistance application must be filled out by a health care professional. Please be prepared with information about your patient and their financial situation. [Click here](#) for the information and documentation you will need to provide. Further verification of the patient's current financial situation may be requested after completion of the application to determine the amount of financial assistance that will be awarded. If verification is not provided upon request, financial assistance may not be awarded.

If you have any questions please contact our Financial Assistance Team at patientgrants@nmdp.org or (763) 406-8114



Patient's primary insurance:

Private/commercial/employer sponsored

Charity care

Medicare-advantage/cost

Tricare

Medicare-standard

Not insured

Medicaid-managed care

Other, please specify:

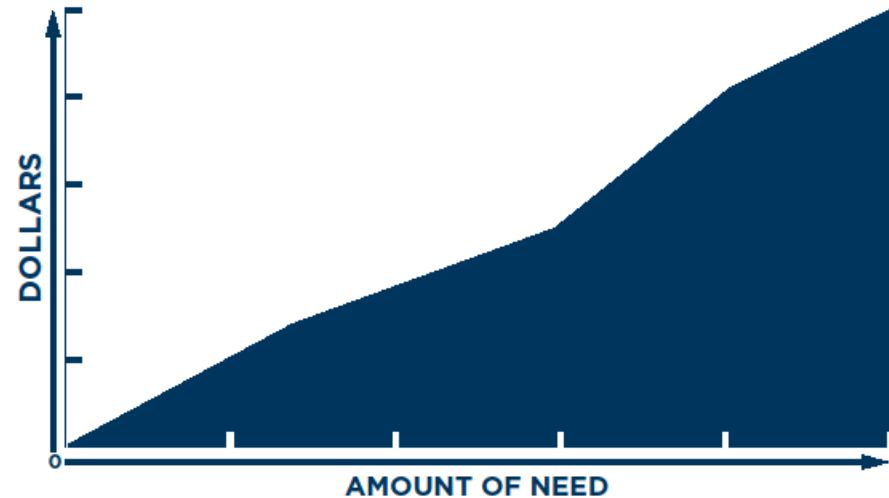
Medicaid-state/Fee-for-service (FFS)



What's new with the application

Assistance will be given on a sliding scale based on need

- Determined by simplified income, assets, costs questions



What's new with the process

Expanded financial assistance available for pre-transplant patients

- Any patient with a formal search of the NMDP registry can receive assistance to overcome barriers to treatment
- Post-transplant patients are still eligible to receive financial support



What's new with the process

No pre-approval needed for Search Assistance Funds

- Blanket approval for search/procurement activities up to \$20,000
- Reimbursement will now require the insurance appeal denial letter



What's new with the application

Applications can now be submitted by NMDP patient navigators



Bilan, BMT Patient Navigator

What's new with the application

Applications submitted online instead of fillable PDF/email

- Qualtrics is our new secure/HIPAA compliant online application platform



What's new with the application

There is no longer a need to apply for a specific grant

- Patients can receive financial assistance to overcome financial barriers of any type – no strict criteria for what the funds must be used for



What's new with the application

Recipient ID is required for applications

NMDP Recipient ID

First name

Last name

What's staying the same

Process

Our shared dedication to our patients

Search Assistance Funds reimbursement cap of \$20,000 will remain the same

The program is still funded by the Be The Match Foundation

Family typing process will remain the same

Our financial assistance team is here to support you

What's staying the same

Application

Application must be filled out by a health care representative

What we will continue to provide assistance for

What's staying the same

Our shared dedication to our patients

Anne, transplant recipient
and Financial Assistance Recipient



What's staying the same

Search Assistance Funds reimbursement cap of \$20,000 will remain the same



What's staying the same

The program is still funded by the Be The Match Foundation ®



What's staying the same

Family typing cap and process will remain the same



What's staying the same

Our financial assistance team can answer your question and as always wants to hear your feedback.

Contact the team via email at patientgrants@nmdp.org.



Blair Demko,
Senior Program Specialist



Lauren Marks,
Program Specialist



Michelle Fendrich,
Administrative Specialist

What's staying the same

All applications must be submitted through a healthcare professional at your transplant center or a NMDP patient navigator.

- Patients cannot fill out application themselves



What's staying the same

We still provide financial assistance for patients who have had:

- Allogeneic transplants in the United States
- Related transplants facilitated by NMDP/Be The Match



Demo of application



Questions?

A short, thick yellow horizontal line positioned directly beneath the first few letters of the word "Questions?".