

Calling All Super Heroes

Hero Swap

A Day in the Life:
Donor Management and Transplant Centers

November 10, 2018



Agenda

- Welcome & Introductions
- Donor Center Scenario and discussion
- Transplant Center Scenario and discussion
- Takeaways
- Q&A



Disclosures

The following faculty and planning committee staff have no financial disclosures:

Name	Institution		Disclosure
Barbara Hile	Michigan Blood	Panel Speaker	None
Stacey Prieur,	Karmanos Cancer Institute	Panel Speaker	None
Alicia Houghton-Brown	NMDP/Be The Match	Planner	None
Pearl Wistl	NMDP/Be The Match	Planner	None
Wendy Hearn	NMDP/Be The Match	Nurse Planner	None

Introductions & Roles



- **Team Members:**
 - Barbara Hile, BS Education
 - Stacey Prieur, RN, BScN, CHTC
- **Co-Session Leaders:**
 - Alicia Houghton-Brown: International Case Manager, Be the Match
 - Pearl Wistl: Operations Lead, Be The Match Mexico
- **Nurse Planner:**
 - Wendy Hearn: Nurse Coordinator, Be the Match



Grab your cape.



Objectives:

At the conclusion of this session, attendees will be able to:

1. Describe key challenges faced by Donor Center/Transplant Center colleagues.
2. Apply learned techniques to increase service level and decrease time to transplant.
3. Identify best practices in the work up process



Our Coordinator Experts

- Stacey Prieur
 - Karmanos Cancer Institute
 - Bone Marrow Transplant Coordinator
- Barbara Hile
 - Michigan Blood
 - Director, NMDP Services



Scenario 1: Donor Center

- Young male
- Difficulty getting in contact
- College student
 - Involved in sports
 - Needed parental and coach approval
- Extended medical through a neurologist



Discussion

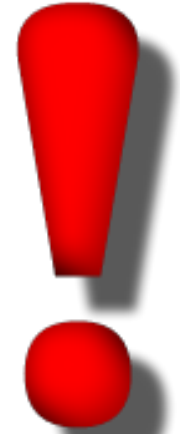


- Have you seen these challenges as well?
- If so, how have you overcome them?
- What did you learn from the scenario?



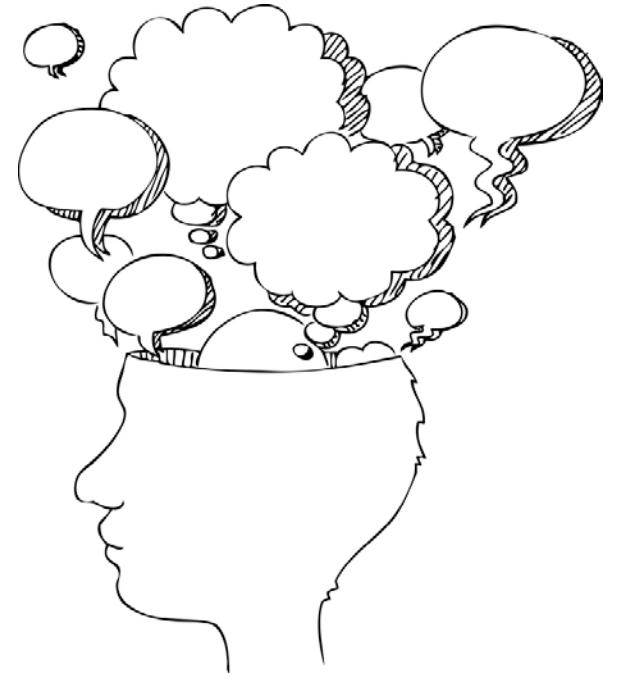
Scenario 2: Transplant Center

- Very urgent
 - Insurance delay
 - Difficult search (Workup number 8)
- Research study
 - Patient workup needs to be re-done each time
- Specific prep regimen timeframe
 - One requested collection date



Discussion

- Have you seen these challenges as well?
- If so, how have you overcome them?
- What did you learn from the scenario?



Takeaways

- Multiple roles and responsibilities
- Unique challenges in target demographic
- Insurance barriers
- Donor scheduling barriers
- Urgent updates needed by all parties
- Multiple requested collection dates helpful



ASK AN EXPERT



What questions do you have for our experts?

Thank you!



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