

Stop, Collaborate and Listen: Discussing Hot Topics

Trish Demko, Operations Manager, NMDP

Heidi McFadyen, Learning Delivery Specialist, NMDP

Disclosures

The following faculty and planning committee staff have no financial disclosures:

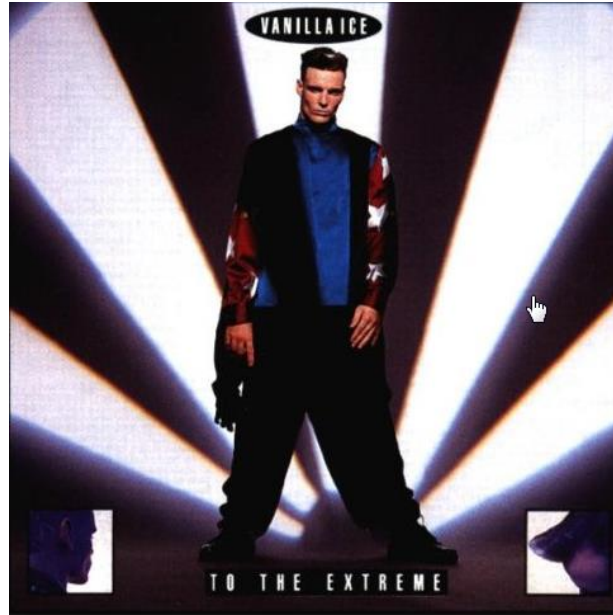
Name	Institution
Trish Demko	NMDP/Be The Match
Alicia Houghton-Brown	NMDP/Be The Match
Heidi McFadyen	NMDP/Be The Match
Amy McGarrity	NMDP/Be The Match
Wendy Hearn	NMDP/Be The Match

Learning objectives

At the conclusion of this session, attendees will be able to:

- Recognize challenges faced by other network partners' roles and how that affects the donation process.
- Dissect key issues and potential barriers throughout the workup process and identify solutions.

Before we get started, a poll...



Hot topics countdown



Here's how the discussion will work

- Countdown to topic
- Discussion at your table
- Suggestions for NMDP go in the notes envelope
- 2 minutes to share



Make sure to



- You have a DC, TC and AC or CC at your table
- Stay on topic
- Pay attention to time
- Stay positive

Top 5 Hot Topics

1

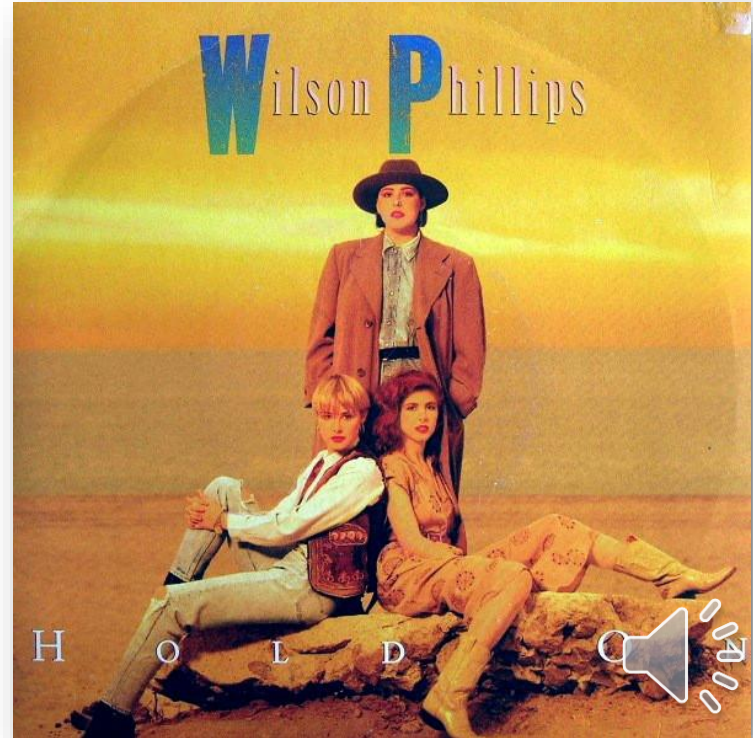
2

3

4

5

Held for Workup



#5 Held for Workup

- Why do TCs use Held for Workup for their patients?
- Why would a TC hold a donor for a long period of time?
- What kind of information could a TC share about that request?
How can we get more updates?
- How do DCs explain HW Requests to donors? What do DCs do with updates?
- What would make the process better?

Top 5 Hot Topics

1

2

3

4

Requested Cells

5

Held for Workup



#4 Requested Cell Counts

- What is the rationale for high cell dose requests?
- How does the AC/CC determine if the cell dose is feasible?
- What information about the prescription would be helpful to know as a DC coordinator as you're working with the donor and AC/CC?
- What would make the process better?

#4 Requested Cell Counts

- Share:
 - What did you learn about another partner's perspective that you didn't know before this discussion?

Top 5 Hot Topics

1

2

3

3rd Party PEs

4

Requested Cells

5

Held for Workup



#3 Third Party Physical Exams

- How do DCs find a third party PE provider? What is the process for scheduling the donor?
- What sort of issues cause delays with third party PEs? Missing paperwork? Tests? Venous assessment?
- As an AC/CC, do you accept third party PEs? Why or why not?
- What would make the process better?

#3 Third Party PEs



- Share:
 - What did you learn about another partner's perspective that you didn't know before this discussion?

Top 5 Hot Topics

1

2

Clearance

3

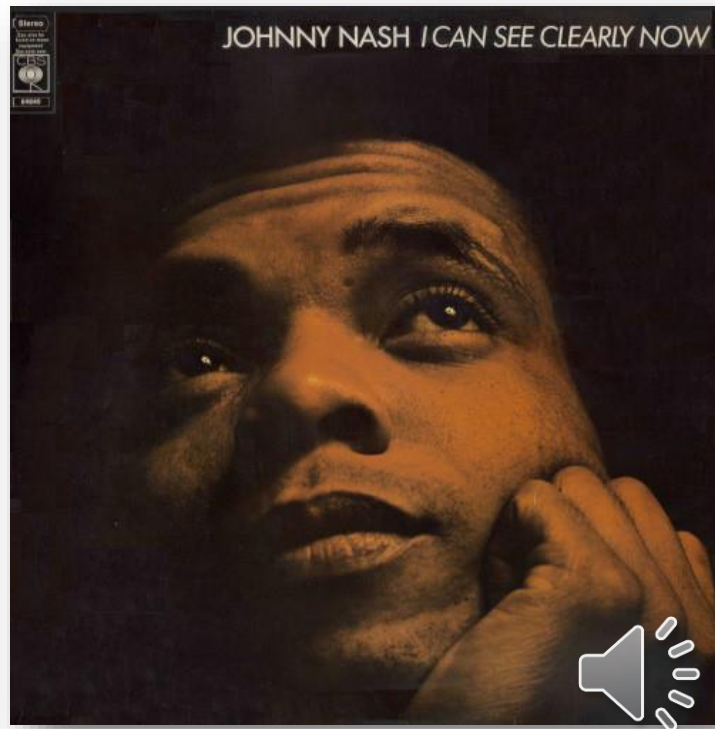
3rd Party PEs

4

Requested Cells

5

Held for Workup



#2 Clearance

- What is involved in clearing the patient for transplant?
- What kind of challenging patient situations have you come across as a TC?
- What can cause patient delays? And how does that affect the donor's collection timeline?
- What are the challenges facing DCs and AC/CCs to obtain donor clearance by the TC requested date?
- What would make the process better?

#2 Clearance

- Share:
 - What did you learn about another partner's perspective that you didn't know before this discussion?

Top 5 Hot Topics

1

Scheduling

2

Clearance

3

3rd Party PEs

4

Requested Cells

5

Held for Workup



#1 Scheduling

- What are the competing priorities at your center that can impact schedule availability?
- What teams do you have to work with at your center to get collection scheduled? Labs? Intake?
- Why is the collection date so specific? (one day can matter)
- What dates are most important for the TC to know from the DC early?
- What happens in the initial conversation with the donor at the DC?
- What dates are the hardest for the DC to confirm? Why?



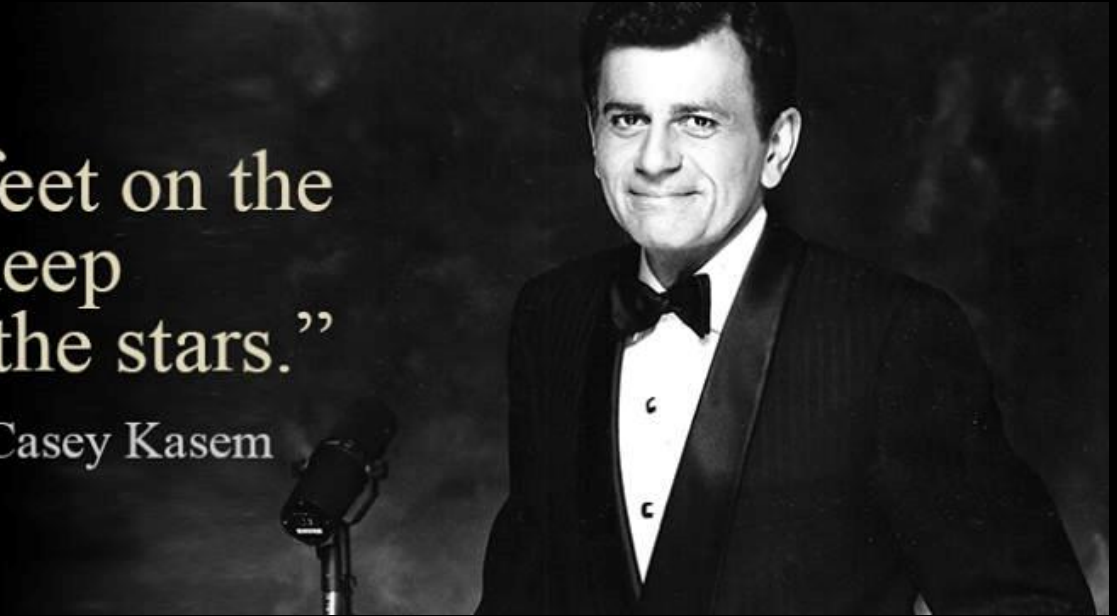
#1 Scheduling

- Share:
 - What did you learn about another partner's perspective that you didn't know before this discussion?

Wrap up

“Keep your feet on the ground and keep reaching for the stars.”

Casey Kasem



Long distance dedication

Thank you for helping plan this discussion!

Stacey Prieur
(TC 518 Karmanos
Cancer Center)

Adrienne Daigle
(AC 9823/CC2302
Massachusetts
General)

Rose Caro
(DC 058 Colorado
Marrow Donor
Program)

Karen Kranz (TC
511 University of
Wisconsin)

Anna Ullrich
(AC 9945
Hackensack)

Evaluation Reminder

Please complete the Council Meeting 2017 evaluation in order to receive continuing education credits and to provide suggestions for future topics.

We appreciate your feedback!