



“Just Culture”: A Key to Quality & Safety

Saturday, November 11, 2017

10:00 a.m. – 11:15 a.m.

Speakers

Alison H. Page, MHA, MS, FACHE

Session Objectives

At the conclusion of this session, attendees will be able to:

1. Examine the philosophy and key elements of a Just Culture.
2. Describe how a Just Culture can impact quality & safety.
3. Differentiate between human error, at risk behavior, and reckless behavior.
4. Identify appropriate organizational response to human error, at-risk behavior, and reckless behavior.

Conflict of Interest/Financial Disclosure

The planners and speaker(s) have disclosed the following financial relationships and/or conflicts of interest:

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|--------------------------------|------|
| Alison H. Page, MHA, MS, FACHE | None |
| Bette Braem | None |
| Ruth Bakken, RN, BSN, CHTC | None |